



JC INTL TRADING INC.
1140 CENTRE DR. STE W
CITY OF INDUSTRY CA 91789
626-362-4788

INSTALLER/ OWNER RESPONSIBILITY

BY INSTALLING THIS PRODUCT, YOU ASSURE THAT ALL INSTALLATION REQUIREMENTS OUTLINED HAVE BEEN MET AND AGREE TO THE TERMS AND CONDITIONS OF JC INTL TRADING'S LIMITED WARRANTY.

PRODUCT HANDLING & INSPECTION

To prevent damage to the flooring product, transport and store flooring carefully. Store on flat surface. **DO NOT STORE** boxes upright or in extreme temperatures.

It is the installer/owner's responsibility to do a final inspection of all flooring material prior to installation, including color, quality, finish, and locking system. JC INTL TRADING will not accept responsibility for installed defective material.

PLEASE DO NOT PROCEED TO INSTALLATION, if product is not in acceptable condition. Contact your retailer immediately for assistance!

JOBSITE PREPARATION

Moisture issues must be detected and correct prior to installation. JC INTL TRADING flooring products are waterproof but not are intended for use as a moisture barrier.

DO NOT INSTALL JC INTL TRADING flooring products over cushioned back goods or any other flooring that is not completely adhered to the subfloor.

General Checklist:

- Subfloor or foundation must be in good condition: flat, dry, smooth, level, structurally sound and free of residues.
- Check doors can still open and close when SPC flooring is installed.
- SPC flooring must **ONLY** be installed indoors.
- SPC flooring should not be exposed to high temperatures above 140°F (60°C) or below 32°F (0°C). SPC flooring is **NOT RECOMMENDED** for install in areas under direct sunlight.
- Before you start installation, it is important to determine the layout/floorplan of how material will be installed. Proper planning and layout can avoid narrow plank widths near walls or very short lengths at the end

INSTALLATION

1. Install planks parallel to the longest exterior wall
2. Installation of the product must start from left side of the room working to the right. Use spacers along the walls to maintain proper expansion space (1/4") along the ends and edges of walls.
3. Install second plank in the row by aligning and dropping the end tongue over the groove of the first plank. Apply light pressure to join the two planks together.
4. **If needed use ONLY A rubber mallet to lightly tap the planks together.** No hard force will be needed to install planks together. Repeat process until first row is completed.

5. Install first plank of second row with long side of tongue into the groove of the plank in the first row. Best done with a low angle of the plank. Maintain light pressure into the side seam as you rotate the plank to the subfloor. Repeat the process with additional planks to complete each row.
6. It is critical to keep the first two rows straight and square as it is used as guide for the rest of installation.
7. Continue installing planks and make sure to achieve a random appearance for the best look.
8. To finish the installation, install transitional pieces making sure not to pin the floor underneath. If a cover is necessary, make sure only rosin paper to protect flooring, **DO NOT USE PLASTIC FILM**. Heavy furniture should be moved and handled with care over flooring.

Installer must use reasonable selectivity and hold out or cut off pieces with defects that fall within manufacturer tolerance levels. JC INTL TRADING will not honor claims due to a lack of on-site flooring inspection and acceptance by installer/owner.

FLOOR CARE & MAINTENANCE

- Damp mop as needed with clean water and diluted floor cleaner.
- Sweep or vacuum regularly to remove loose dirt. **DO NOT** use electric brooms with hard plastic bottoms without padding.
- **DO NOT** use steam cleaner on JC INTL TRADING flooring products
- Clean Pet and Spills immediately or in a timely manner
- **DO NOT** use harsh abrasive cleaners or chemicals. **USE ONLY LVP** cleanser products. They may dull or damage the finish of your floors.
- Maintain consistent room temperatures between 65° - 85° F with humidity levels of 35%-55% at all times. Protect floor against direct sunlight or any intense source of artificial lighting. Some discoloration may result over time
- Ensure that all furniture with casters or wheels are non-staining and suitable for resilient floors. **DO NOT** use ball casters as they can damage the floors. Protective mats and chair pads are required under office chairs or furnishings with rolling casters.
- **DO NOT** push, pull, or drag furniture. Always lift and carry. Use felt pads or floor protectors to avoid scratching the floor.

WARRANTY COVERAGE

JC INTL TRADING flooring products warranty includes free from manufacturing defects, under normal use and maintenance. Structural integrity of the flooring will be kept from the date of purchase for a period of:

- 25 Year Limited Residential
- 5-10 Year Limited Commercial

Please refer to Product Specification for exact warranty coverage.

If a defect is covered by this Limited Warranty is found within the warranty period and reported in writing. For all claims, original purchaser and proof of purchase is required. Guarantee is for replacement or refund of JC Intl Trading flooring material only. Labor will not be covered under any circumstances. All claims will be submitted to claim department and processed in a timely manner from which claim as submitted. JC INTL TRADING INC reserves the right to inspect any flooring, request samples, secure photographs or any other information as may be required to ascertain the nature of any claim under this Limited Warranty.

EXCLUSIONS: The following are not covered by this Limited Warranty

- Damage due to improper job site preparation and/or subfloor conditions, installation or maintenance
- Damage caused by failure to properly line up end joints during installation
- Damage caused by pet accidents
- Damage caused by direct sunlight exposure and extreme temperatures
- Damage caused by excess moisture in concrete subfloor
- Damage caused by fire or burns, accidents, intentional abuse, flooding, construction or installation
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, caster wheels, chairs, or other furniture without proper floor protectors and cuts from sharp objects
- Surface scratches or scuffing
- Changes in color or sheen due to exposure to sunlight or due to use of rubber-backed mats. Loss of gloss or minor shading, color or texture differences between samples or printed color photographs or illustrations and delivered product.
- Damage due to adhesives, tapes, harsh chemicals, acetone, punctures, cuts indentations. Failure to use protective mats under heavy and/or rolling furniture including but not limited to desks, chairs, storage, exercise equipment.
- Flooring sold as irregulars or trial grade materials or "as is"
- Product installed in commercial food preparation areas and underneath food preparation tables.
- Improper use of the flooring to seal an existing floor from moisture. JC INTL TRADING flooring product is waterproof but is not to be treated a sole moisture barrier.
- This Limited Warranty is void if, prior to installation in commercial and light commercial applications this flooring is not acclimated to room temperatures (between 65° - 85° F) at the job site for a minimum of 24 hours, and if post installation such flooring is not continuously maintained at such temperatures.
- JC Intl Trading Inc. does not warrant installations involving custom cutting, such as a 45-degree mitered corners or serpentine edges.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or re-installation of affected material, and any other incidental or consequential damages.

Please retain your receipt or obtain it from original purchaser. JC Intl Trading Inc will require the purchase receipt in order to verify date of purchase to help resolve problems or potential claims. Limited Warranty applies to the original purchase the original installation site and is not transferable and with respect to the residential warranty. Claims under this Limited Warranty must be made in writing by the flooring retailer within 90 days of the basis of the claim being detected and fall within the warranty period.

Your Limited Warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state. This Limited Warranty is in lieu of any other warranties, expressed or implied. In the event of litigation, venue shall be in the County of Los Angeles, in the State of California.

THIS DOCUMENT SUPERCEDES ALL PRINTED AND ELECTRONIC INSTALLATION, CARE & MAINTENANCE AND WARRANTY GUIDELINES PREVIOUSLY DISTRIBUTED FOR JC INTL TRADING PRODUCTS. DOCUMENT DATE: 10/01/2020